



## SERVICE BULLETIN

### Affected Products

This Service Bulletin applies to ETX900-TSO batteries as defined below:

Serial Range: 19D-00001 to 19G-00036 (36 Units, Alpha character indicates Month)

Date Range: April through July 2019 - Purchased before Oct 18, 2019.

### Purpose

This letter is to inform customers of an incorrect battery classification code on the TSO label.

This change does not affect safety, form, fit or function.

### SB Classification

Action: This is a Service Bulletin that requires action - Label replacement.

Safety Effect:  No Safety Effect.  
 Safety Effect - See contents for a detailed Action Plan.

Mandatory:  Yes, Action is required.  
 No, for information only.

### Background Information

All ETX900-TSO batteries manufactured prior to Oct 18, 2019, and as identified by Serial number range above, had an incorrect battery classification code on the TSO label. It incorrectly listed the Class as A-15, an old classification, when it should have stated Class A-B3 per latest revision TSO-C179b (please see labels below). Additional information was also added based on recommendations in DO-311A.

A Safety assessment was completed and the classification and testing was/is compliant. This is a label error only. There are no Form, Fit or Function changes.

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ETX900-TSO-Rev x  
TSO-C179b-CLASS A-15  
Serial #: xxx-xxxxx  
Date of Manufacture: x/xx/xxxx  
BMS Part # Rev: BMS\_DR RevX  
Firmware Rev: VX.XXC  
DAL C (Major)

### Old Label



**Battery Classification:**  
Rechargeable Lithium Battery  
ETX900-TSO-Rev x  
TSO-C179b-CLASS A-3B  
Serial #: xxx-xxxxx  
Date of Manufacture: x/xx/xxxx  
BMS Part # Rev: BMS\_DR RevX  
Firmware Rev: VX.XXC  
DAL C (Major)

### New Label (Install)

## Recommendations/Action

It is required that all affected customers install the new label provided. The new label is to be affixed in-place-of (or on top of) the old label. Please place the new label in the exact same location as the original label. Please contact EarthX if you have any questions.

## Contact Information

You may contact EarthX for more details, if required.

+1-970-674-8884 or [sales@earthxbatteries.com](mailto:sales@earthxbatteries.com).